

Summary

Symptom

You use different applications to send SAPoffice documents or create attachments. However, you would like to know the following information: Where are the documents physically stored?

Possible scenarios in which SAPoffice documents are created are as follows:

- o Creating and sending documents using the send screen or the Business Workplace,
- o Sending ABAP lists (for example, using System->List->Send),
- o Sending emails or fax documents from an application,
- o Sending documents using actions (Post Processing Framework PPF),
- o Sending documents using message control,
- o Sending documents using SAPscript or Smart Forms,
- o Creating attachments in the GOS list
- o Sending spool lists

More Terms

SOC3, SOFFCONT1, KPRO, Content Server, SOFFDB
GOS attachment list

Cause and Prerequisites

Solution

SAPoffice documents are created in all of the above scenarios. The document contents are stored in two different ways:

- o The document is not stored using the Knowledge Provider (KPRO).

The document is a text document and is not stored using the KPRO. The contents of the document are displayed directly in Table SOC3. The indicator that shows whether a document has been stored using KPRO is found in table SOOD-EXTCT.

- o The document is stored using the knowledge provider.

Binary documents are stored using the KPRO. The contents of the document are managed by the KPRO. For this purpose, it recognizes a Logical Object ID (LOIO) and a Physical Object ID (PHIO). The SAPoffice component accesses this using the LOIO, which is stored in table SOC3.

In the standard settings, the KPRO stores the SAPoffice data in the database table SOFFCONT1. You can also select an external content

server or an archive system as somewhere to store the documents. The storage location is determined using the content repository 'SOFFDB'. You can check the storage location for the SAPoffice data in your system using Transaction 'OAC0'.

Note: It is not possible to determine the storage location for individual document types. It is also not possible to determine in which scenario the document was created. You can only determine whether SAPoffice documents are stored in the 'SOFFCONT1' database table using the KPRO or in an external system.

Further queries:

- o Which document types are stored using the KPRO?
 - all documents that are transferred to a SAPoffice interface in binary form,
 - external documents (type EXT), providing that they are not text documents
 - OTF documents (see Note 804497)
 - ALI documents (see Note 604603)

- o Can I determine whether a document is stored in the KPRO?
(Information for technical support)

The corresponding document in table SOOD contains an indicator for the knowledge provider. The SOOD-EXTCT field may contain the following values:

<u>SOOD-EXTCT</u>	<u>Storage</u>
<space>	directly in table SOC3
K	using the KPRO
A	in an archive

- o Is it possible to store the GOS attachment list in a particular way?

No, even the attachments in the GOS attachment list are stored as SAPoffice documents. Therefore, the KPRO settings also apply to these documents (see Note 530792).

Header Data

Release Status:	Released for Customer
Released on:	12.12.2005 08:26:20
Original Lang.:	German
Priority:	Recommendations/additional info
Category:	Consulting

Main Component:	BC-SRV-COM Communication Services: Mail, Fax, SMS, Telephony
Additional Components:	



SAP Note 904711 - SAPoffice: Where are documents physically stored?

BC-SRV-GBT-GOS Generic Object Services

The Note is release-independent

Related Notes

Number	Short Text
804497	Storing OTF documents in the KPRO
604603	Termination during reading of documents
530792	Storing documents in the generic object services
389366	Relocation of documents